

To Whom it May Concern

Your Ref:
Our Ref: CVB/spj
e-mail: claire.burnell@higgsandsons.co.uk
Direct Dial: 01384 327193
Date: 4th March 2019

Reference – Professor Keith Still

I instructed Professor Keith Still to investigate and prepare a detailed expert report to assist in establishing liability for a fully contested multi-party crowd control action at an open air event.

Professor Still carried out significant and detailed investigations across all multiple forms of relevant literature, social media and other research facilities to provide his detailed analysis of factual and technical issues.

His presentation of his expert's report whilst fully detailed was wholly accessible to the non-expert reader, clear and concise in content.

Professor Still was prompt throughout the matter and able to turn around both consideration of our detailed instructions, obtaining of the evidence and investigation and provision of the report thereafter on an urgent basis as required.

I can highly recommend him as an expert and for the evidence that he provided to us.

Yours faithfully



Claire Burnell
HIGGS & SONS